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**CTSI Achieves Express Unified Communications Specialization from Cisco**

**Lubbock, Texas – February 18, 2010** – Computer Transition Services, Inc. announced today that it has achieved the Express Unified Communications Specialization from Cisco Systems®. This specialization recognizes CTSI as having fulfilled the training requirements and program prerequisites to sell, deploy and support Cisco Unified Communications solutions for small and medium-sized businesses.

“Small and medium sized businesses are aggressively adopting unified communications to drive customer services, employee productivity and competitive advantage,” said Richard McLeod, director of unified communications for worldwide channels at Cisco. “As a Cisco Express Unified Communications Specialized Partner, CTSI has made an investment in developing the capability to deliver integrated, collaborative unified communications solutions to SMB customers.”

The Cisco Express Unified Communications Specialization is designed to help partners meet the wide ranging needs of small to medium-sized businesses and autonomous enterprise branch offices. These partners are trained and validated as specialists in building integrated voice, video and data networks based on the industry-leading Cisco Unified Communications portfolio. These products include the Cisco Unified Call Manager Express, Cisco Unity Express, Cisco Unified IP Phones and Cisco Internet Services Routers.

The Cisco Resale Channel Program provides partners with the training required to build sales, technical and Cisco Lifecycle Services skills, and then validates their skills through a third-party audit. Cisco resale partner certifications—Select, Premier,

Silver and Gold—represent an increasing breadth of skills across key technologies and a partner’s ability to deliver integrated networking solutions. Cisco resale partner specializations—SMB, Express, Advanced and Master—reflect an increasing depth of sales, technical and service expertise in particular technologies. Achieving Cisco Express Unified Communications Specialization also provides CTSI access to comprehensive sales, technical, and lifecycle services training and support available from Cisco.

## **About CTSI**

CTSI is a business technology provider that delivers custom computing solutions to businesses of the South Plains. CTSI partners with: HP, Microsoft, Cisco, Symantec, APC, VMware, eEye Digital Security, and several others to supply integrated solutions and professional services to meet the technological and organizational needs of businesses. CTSI offers an array of services including: managed services, technical support services, solution offerings, web/internet solutions, and technology consulting. To find CTSI on Facebook, [click here](#).

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